



End-of-Life Care Quality Indicators

Attachment 1 End-of-Life Care Quality Indicators June 26, 2001

Health System Indicators

- Transfers from one care setting to another in the last two weeks of life
 - Transfers from a nursing home to the hospital
 - Transfers from a hospital to home or a nursing home
- Hospitals with Palliative Care Services
- Nursing Homes with Palliative Care Services
- Number of persons who die in nursing homes, hospitals and at home.
- Number of persons who receive hospice service and die in nursing homes
- Number of persons receiving hospice care at the time of death

Individual Population Indicators (process indicators)

- Respect for individual preferences o Number of persons who state they have an advance directive upon admission to a hospital
 - Number of individuals in West Virginia who state they have an advance directive
 - Physician Orders Scope of Treatment (POST)

Individual Population Indicators (outcome indicators)

- Resident satisfaction with pain management in Nursing Homes
- Client satisfaction with pain management while in Home Care
- Client satisfaction with pain management while in Hospice Care
- Client satisfaction with pain management while in Palliative Care.