# Attachment 1

## End of Life Care Quality Indicators June 26, 2001

### **Health System Indicators**

Transfers from one care setting to another in the last two weeks of life

- Transfers from a nursing home to the hospital
- Transfers from a hospital to home or a nursing home

Hospitals with Palliative Care Teams Nursing Homes with Palliative Care Teams Number of persons who die in nursing homes, hospitals and at home. Number of persons who receive hospice service and die in nursing homes Number of persons receiving hospice care at the time of death

### Individual Population Indicators (process indicators)

Respect for individual preferences

- Number of persons who state they have an advance directive upon admission to a hospital
- Number of individuals in West Virginia who state they have an advance directive
- Physician Orders Scope of Treatment (POST)

#### Individual Population Indicators (outcome indicators)

Resident satisfaction with pain management in Nursing Homes Client satisfaction with pain management while in Home Care Client satisfaction with pain management while in Hospice Care Client satisfaction with pain management while in Palliative Care.